

# **One Goal Wellness**

## **Appointment Cancellation Notice**

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Our office enforces a Cancellation/No Show Policy for massage therapy appointments.

Your appointment is a time that has been set aside exclusively for you with Hillary, your massage therapist. We understand that your time is very valuable to you, and in an effort to respect your time and that of our other patients, we require a 24 hour notice to change or cancel your appointment.

We do understand that we all have busy lives and things do come up last minute from time to time, however, last minute cancellations and no-shows may be subject to a cancellation fee. The fees are as follows:

- \$30 for 30 min appointment
- \$60 for 60 min appointment
- \$90 for 90 min appointment

Insurance does not cover missed appointments, so the fee will be **your** responsibility.

Our office can send you an email or text reminder 24 hours prior to your appointment time. If you have not already been receiving these reminders, please let Char know and she will get you signed up for them.

Thank you,

The Team at One Goal Wellness

Patient Name: \_\_\_\_\_ Date: \_\_\_\_\_

Patient Signature: \_\_\_\_\_ Date: \_\_\_\_\_